# ROLE DESCRIPTION

**Role Title:** Nurse Consultant  
**Classification Code:** Registered Nurse Level 3  
**LHN/ HN/ SAAS/ DHA:** Southern Adelaide Local Health Network (SALHN)  
**Hospital/ Service/ Cluster:** FMC  
**Division:** SALHN Mental Health Services (MHS)  
**Department/Section / Unit/ Ward:** Margaret Tobin Centre  
**Role reports to:** Nursing Director Clinical Practice, Acute Mental Health (Professional)  
**Sector Manager, Inner Southern Mental Health (Operational)**  
**Role Created/ Reviewed Date:** August 2017

**Criminal History Clearance Requirements:**  
- [ ] Aged (NPC)  
- [x] Child-Prescribed (DCSI)  
- [ ] Vulnerable (NPC)  
- [ ] General Probit (NPC)

## ROLE CONTEXT

### Primary Objective(s) of role:

Employees classified at this level provide clinical nursing expertise and professional leadership to nurses within the Adult Mental Health setting. Employees classified at this level are experts within their area and stream of practice and have a significant degree of autonomy and decision making. 

Various practice models may be used to enact this role, including but not limited to:

- Support of clinical health service systems;
- Provision of clinical and professional leadership to nurses;
- Coordination and leadership of projects and/or programs that contribute clinical expertise to improve patient/client/service outcomes;
- Provision of education, clinical teaching and contribution to research within the unit

Employees in this role accept accountability for their nursing practice, the outcomes of nursing practices for the specific patient/client group, the professional advice given, delegations of care made and for addressing inconsistencies between practice and policy.

### Direct Reports:

- Professional reporting:  
  > Associate Nurse Unit Managers (A/NUM)  
  > Clinical Nurses (CN)  
  > Registered and Enrolled Nurses  
  > Nursing students

### Key Relationships/ Interactions:

**Internal**  
- Maintains close collaborative working relationships with all level 3 and level 4 Nurses  
- Maintains cooperative and productive working relationships within all members of the health care team.  
- Supports and works collaboratively with less experienced members of the nursing team.

**External**  
- Non-government organisations or other government organisations/agencies

### Challenges associated with Role:
Major challenges currently associated with the role include:

- Keeping professionally up to date with relevant research, technological advances and models of care within the Recovery Framework
- Working appropriately and in a culturally respectful way with Mental Health Consumers, their families and care providers where there are multiple complexities, diverse cultural backgrounds and expectations of clients.
- Accepting responsibility for the maintenance of own knowledge and professional competence and contemporary practices, in order to provide specific Mental Health advanced nursing care
- Working collaboratively within the multidisciplinary team and across organisational Divisions/sites, both community and inpatient, and across disciplines, to promote communication processes to enable best patient/client outcomes.

Delegations:

- NIL

Resilience:

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

The incumbent will be required to participate in the organisation’s Performance Review & Development Program which will include a regular review of the incumbent’s performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values, Nursing Strategic Plans and strategic directions.

General Requirements:

*NB Reference to legislation, policies and procedures includes any superseding versions

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies and Procedures and legislative requirements including but not limited to:

- Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- Children’s Protection Act 1993 (Cth) – ‘Notification of Abuse or Neglect’.
- Disability Discrimination.
- Independent Commissioner Against Corruption Act 2012 (SA)
- SA Information Privacy Principles
- Relevant Awards, Enterprise Agreements, Public Sector Act 2009 (SA), Health Care Act 2008 (SA), and the SA Health (Health Care Act) Human Resources Manual.
- Relevant Australian Standards.
- Duty to maintain confidentiality.
- Smoke Free Workplace.
- To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- Applying the principles of the South Australian Government’s Risk Management Policy to work as appropriate.
- Health Practitioner Regulation National Law (South Australia) Act 2010
- Mental Health Act 2009 (SA) and Regulations
- Controlled Substances Act 1984 (SA) and Regulations
- SA Health Respectful Behaviour Policy
- The Nursing and Midwifery Board of Australia Registration Standards (including the Guidelines and Assessment Frameworks for Registration Standards)
- The Nursing and Midwifery Board of Australia Professional Practice Codes and Guidelines (including
### Competency Standards, Codes of Ethics and Professional Conduct, Decision Making Framework and Professional Boundaries

- Professional Practice Standards and competencies consistent with area of practice as varied from time to time
- All SA Health/SALHN/MHS policies, procedures, guidelines and standards that relate to the role including but not limited to:-
- Housing SA MOU
- South Australian Civil Administrative Tribunal (SACAT)

### Handling of Official Information:

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

### White Ribbon:

The Southern Adelaide Local Health Network (SALHN) recognises the devastating impact domestic and/or family violence can have on the lives of those who experience abuse and SALHN is committed to supporting employees who experience domestic and/or family violence by providing a workplace environment which provides flexibility and supports their safety. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

### Special Conditions:

- Meet immunisation requirements as outlined by the Immunisation Policy Directive for Health Care Workers in South Australia 2014 *specific to the role*
- It is mandatory that no person, whether or not currently working in SA Health, will be eligible for appointment to a position in SA Health unless they have obtained a satisfactory Background Screening and National Criminal History Clearance.
- *Prescribed Positions* under the *Children’s Protection Act (1993)* must obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for Communities and Social Inclusion.
- Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue for ‘Prescribed Positions’ under the *Children’s Protection Act 1993* (Cth) or ‘Approved Aged Care Provider Positions’ as defined under the *Accountability Principles 1998* made in pursuant to the *Aged Care Act 2007* (Cth).
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the *SA Health (Health Care Act) Human Resources Manual* for Health Care Act employees.
- The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.
- May be required to assume responsibilities as delegated by the Nursing Director and/or Sector Manager for specific relevant functions
- Works Monday to Friday
## Key Result Areas and Responsibilities

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<thead>
<tr>
<th>Key Result Areas</th>
<th>Major Responsibilities</th>
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<tbody>
<tr>
<td>Direct/indirect patient/client care</td>
<td>&gt; Integrate contemporary information and evidence with personal experience to support the decision making, innovative thinking and objective analysis that are expected at this level. e.g. Expert clinical knowledge underpins and informs their ability to support, lead and/or provide expert clinical care to improve and optimise nursing care.                                                                                       &gt; Provide direct, expert clinical nursing care, select and implement different therapeutic interventions, provide individual case management to a defined population of patients/clients and evaluate progress.                                                                                           &gt; Contribute expert nursing assessment and advice to local clinical teams to achieve integrated nursing care within a risk management framework.                                                                                       &gt; Undertake the nursing care role with a significant degree of independent clinical decision making in the area of personal expertise.                                                                                       &gt; Be required in a multidisciplinary primary health care setting to apply nursing expertise to assess clients, select and implement different therapeutic interventions and/or support programs and evaluate patient/client progress.                                                                                       &gt; Effective complex discharge planning / hospital avoidance through the provision of education, equipment and referral.</td>
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<td>Support of health service systems</td>
<td>&gt; Use available information systems: to inform decision making, to implement and co-ordinate processes for quality improvement, to monitor and analyse incidents and accidents, to ensure quality and safety is not compromised, to evaluate outcomes and convey information to staff.                                                                                               &gt; Contribute to the development of, implementation of, and monitoring of corporate policies and processes and lead in their area of expertise.                                                                                       &gt; Management of resources with due diligence.                                                                                                                                                                                                                       &gt; Implement and co-ordinate within span of control, processes for quality improvement and continuity within corporate risk management and nursing professional practice frameworks.                                                                                       &gt; Identifying hazards, assessing risks and implementing, monitoring and maintaining hazard control measures.                                                                                                                                                       &gt; Maintain productive working relationships and manage conflict resolution.                                                                                                                                                                                                                       &gt; Contribute to the development and sustainability of nursing skills for the needs of the specific population group using systems of resource and standards promulgation.                                                                                       &gt; Contribute specific expertise to nursing practice through clinical protocol and standards development.</td>
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<td>Education</td>
<td>&gt; Hold a contemporary professional practice portfolio containing evidence of postgraduate qualifications, learning and practice experience that underpin a demonstrable application of knowledge and skills commensurate with the level and type of practice expected of the role.                                                                   &gt; Ensure mechanisms are in place to support ongoing education where work and learning are integrated.                                                                                                                                                                                                                       &gt; Apply and share expert clinical knowledge to improve patient/client care outcomes.                                                                                                                                                                                                                       &gt; Contribute clinical expertise to learning environments, which may include individual/team capability development and/or post registration clinical teaching.</td>
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<td>Research</td>
<td>&gt; Contribute specific expertise to monitor and evaluate research activities in order to improve nursing practice and service delivery;</td>
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<td>Establishing, implementing and evaluating systems, which ensure best practice/evidence and patient/client outcomes;</td>
<td>Applies evidenced based recommendations to improve practice and service function;</td>
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<td>Contribute to clinical practice research.</td>
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| Professional leadership | Provides leadership and direction, acts a role model, mentor, consultant and resource person; |
| Lead nursing clinical practice within the professional practice framework established by the Director of Nursing/Midwifery and/or lead a multidisciplinary team; |
| Contribute to the redesign of care and treatment practices. |
Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

- Registered or eligible for registration as a Nurse with the Nursing and Midwifery Board of Australia and who holds, or who is eligible to hold, a current practicing certificate AND
  - Holds an approved qualification in Mental Health

Personal Abilities/Aptitudes/Skills:

- Effective leadership skills including highly developed skills in communication, problem solving, conflict resolution and negotiation skills.
- Ability to work effectively within a multidisciplinary team.
- Ability to prioritise workload and meet set timelines whilst working under minimal supervision.
- Demonstrated ability to foster a workplace environment that develops staff potential.
- Proven ability for flexibility, innovation and creativity with in the whole of service setting.
- Demonstrated ability in the leadership and facilitation of change management.
- Demonstrated ability in leading and promoting consumer and carer engagement initiatives
- Demonstrated skill in providing mental health specific education
- Computer literacy in the current nursing and clinical information systems.

Experience

- Registered Nurse with at least 3 years post registration experience.
- Demonstrated competence in the relevant area of nursing practice in accordance with the relevant standards.
- Experience in the supervision of students, enrolled nurses and less experienced registered nurses and or midwives.
- Experience in adult mental health at a senior level.
- Proven experience in basic computing skills, including email and word processing.

Knowledge

- Knowledge and understanding of relevant legislation, industrial agreements, standards, codes, ethics and competency standards
- Knowledge of Australian National Safety and Quality and Safety Health Service Standards
- Knowledge of contemporary professional nursing and or midwifery and health care issues.
- Knowledge of the National Practice Standards for the Mental Health Workforce, 2013.
- Knowledge and understanding of mental health information systems, including NOCC, CBIS.
- Comprehensive understanding of the Mental Health Act (MHA 2009) and SA Civil Administrative Tribunal (SACAT)

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

- Tertiary qualification in nursing or human services related discipline (Master’s level)

Personal Abilities/Aptitudes/Skills:

- Skills in using computers and software relevant to the area of practice.
- Ability to analyse complex clinical data.
- Ability to undertake presentations to community and professional groups.

Experience

- Experience with quality improvement methodologies for clinical activities
- Experience in evaluating the results of nursing research and integrating, where relevant, the results into nursing practice.
- Experience in clinical management and leadership roles
- Experience in a broad range of mental health clinical settings.

Knowledge

- Knowledge of the South Australian Public Health System.
- Breadth and depth of knowledge base is sufficient to enable the person to act in the RN5 role as required.
Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians.

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Ageing and the Minister for Mental Health and Substance Abuse.

The legal entities include but are not limited to Department for Health and Ageing, Central Adelaide Local Health Network, Northern Adelaide Local Health Network, Southern Adelaide Local Health Network, Women’s and Children’s Health Network, Country Health SA Local Health Network and SA Ambulance Service.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian’s have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Health Network/ Division/ Department:

Adult Mental Health Services operates across SALHN Flinders Medical Centre (FMC) and Noarlunga Health Service (NHS) consisting of adult emergency departments with open acute and closed high dependency and intensive care units providing contemporary, least restrictive mental health care to consumers based on recovery principles and best practice within the acute hospital setting.
Values

SA Health Values

The values of SA Health are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health service:

> We are committed to the values of integrity, respect and accountability.
> We value care, excellence, innovation, creativity, leadership and equity in health care provision and health outcomes.
> We demonstrate our values in our interactions with others in SA Health, the community, and those for whom we care.

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

> Democratic Values - Helping the government, under the law to serve the people of South Australia.
> Service, Respect and Courtesy - Serving the people of South Australia.
> Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
> Accountability- Holding ourselves accountable for everything we do.
> Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Approvals

Role Description Approval

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name: 
Role Title: 
Signature: 
Date: 

Role Acceptance

Incumbent Acceptance

I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.

Name: 
Signature: 
Date: